



TOWNSHIP OF RAMARA

MUNICIPAL PERFORMANCE MEASUREMENT PROGRAM

MUNICIPAL PERFORMANCE MEASURES

FOR THE YEAR ENDING DECEMBER 31, 2002

Effective for the 2000 reporting year, the Ministry of Municipal Affairs and Housing, pursuant to Section 83.1 of the Municipal Act, required all Ontario municipalities to provide information to their taxpayers on specific performance related measures.

2002 represents the third year of the Municipal Performance Measurement Program. There have been some changes and refinements made to the measures to be reported on for 2002.

The 2002 results are presented in the attached report. Where comparables are available, they have been included. Some 2002 measures cannot be compared to measures for 2001 due to formula changes for the 2002 reporting year. Some measures have no comparable as they were not reported in 2001.

The Township of Ramara has used the Province's standard report form to release the Performance Measure information.

Further information on the Province's Municipal Performance Measurement Program may be obtained from the Ministry of Municipal Affairs and Housing website at <http://www.mah.gov.on.ca>.

Questions regarding the Township of Ramara reported measures may be directed to the Treasurer as follows:

Mail:	Township of Ramara P.O. Box 130 Brechin, Ontario L0K 1B0	Phone: 705-484-5374 ext. 227
E-mail:	mblack@township.ramara.on.ca	Fax: 705-484-0441

Township of Ramara • Year 2002 Report

Local Government

1.1 OPERATING COSTS FOR LOCAL GOVERNMENT	
$\frac{\text{Operating costs for governance and corporate management}}{\text{Total Municipal Operating Costs}} \times 100$	
2002	
11.50%	
<p>Efficiency Measure <i>Operating costs for governance and corporate management as a percentage of total municipal operating costs.</i></p> <p>Objective <i>Efficient municipal government.</i></p>	
<p>Notes The Township of Ramara provides centralized corporate support for services such as payroll, accounting and information technology for all departments and boards. A centralized support model may result in a higher measurement result than a decentralized model where more costs are allocated directly to service areas. The measure for this category reported in 2001 was based on the total cost of general government support which included program support costs. As a result, there is no 2001 comparable.</p>	

Fire Services

2.1 OPERATING COSTS FOR FIRE SERVICES	
$\frac{\text{Operating costs for Fire Services}}{\text{(Total assessment / 1,000)}}$	
2002	2001
\$.047	\$0.43
<p>Efficiency Measure <i>Operating costs for fire services per \$1,000 of assessment.</i></p> <p>Objective <i>Efficient municipal fire services.</i></p>	
<p>Notes Factors that can influence these results include: a) Size of the municipality and its mix of urban and rural coverage. The Township of Ramara has mainly rural areas with several urban clusters spread throughout the Township. b) Composition of fire services – use of paid or volunteer firefighters. The Township of Ramara provides fire protection through a volunteer firefighting force. c) Service level decisions made by local councils on response time and other services can affect the number of firefighters on staff and the number of fire halls and equipment levels. There are currently three fire halls servicing the Township of Ramara and approximately 50 volunteer firefighters. The firefighting force also responds to medical emergency calls and ambulance assistance requests.</p>	

Township of Ramara • Year 2002 Report

Police Services

3.1 OPERATING COSTS FOR POLICE SERVICES		3.2 VIOLENT CRIME RATE	
<u>Operating costs for Police Services</u> Total households		<u>Total # of actual incidents of violent crime</u> Total Population / 1,000	
2002	2001	2002	2001
\$86.31	\$106.27	8.06	6.87
Efficiency Measure Operating costs for police services per household.		Effectiveness Measure Violent crime rate per 1,000 persons.	
Objective Efficient municipal police services.		Objective Safe communities.	
Notes Police services are provided on a non-contract basis by the Ontario Provincial Police.		Notes	

3.3 PROPERTY CRIME RATE		3.4 TOTAL CRIME RATE	
<u>Total # of actual incidents of property crime</u> Total Population / 1,000		<u>Total # of actual incidents of violent crime, property crime and other Criminal Code offences, excluding traffic</u> Total Population / 1,000	
2002	2001	2002	
27.01	24.52	49.40	
Effectiveness Measure Property crime rate per 1,000 persons.		Effectiveness Measure Total crime rate per 1,000 persons. Note that the definition used refers to Criminal Code offences, excluding traffic.	
Objective Safe communities.		Objective Safe communities.	
Notes		Notes Formula change for total crime means measure for 2002 cannot be compared to measure for 2001.	

3.5 YOUTHS CHARGED
<u>Total number of youths charged</u> Youth Population / 1,000
2002
13.63
Effectiveness Measure Number of youths charged per 1,000 youths.
Objective Safe communities.
Notes Formula change for youths charged means measure for 2002 cannot be compared to measure for 2001.

Township of Ramara • Year 2002 Report

Road Services

4.1 OPERATING COSTS FOR PAVED ROADS	4.2 OPERATING COSTS FOR UNPAVED ROADS
<p style="text-align: center;"><u>Operating costs for paved roads</u> Total paved lane kilometres</p>	<p style="text-align: center;"><u>Operating costs for unpaved roads</u> Total unpaved lane kilometres</p>
2002	2002
\$668.78	\$1,075.16
<p>Efficiency Measure <i>Operating costs for paved (hard top) roads per lane kilometre.</i></p> <p>Objective <i>Efficient maintenance of paved roads.</i></p>	<p>Efficiency Measure <i>Operating costs for unpaved (loose top) roads per lane kilometre.</i></p> <p>Objective <i>Efficient maintenance of unpaved roads.</i></p>
<p>Notes There are 235 paved lane kilometres that must be maintained in the Township of Ramara. Costs included in this measure include: pavement patching, street sweeping and shoulder maintenance. Formula change for paved roads means measure for 2002 cannot be compared to measure for 2001.</p>	<p>Notes There are 532 loose top lane kilometres that must be maintained in the Township of Ramara. Costs included in this measure include: gravel patching and minor resurfacing, grading and scarifying and dust control. Formula change for unpaved roads means measure for 2002 cannot be compared to measure for 2001.</p>

Township of Ramara • Year 2002 Report

Road Services (cont'd)

4.3 OPERATING COSTS FOR WINTER MAINTENANCE OF ROADS	4.4 CONDITION OF PAVED ROADS	
<u>Operating costs for winter control maintenance of roadways</u> Total lane kilometres maintained in winter	<u>Number of paved lane kilometres rated as good to very good</u> x100 Total number of paved lane kilometres tested	
2002	2002	2001
\$524.66	53.75%	54.05%
<p>Efficiency Measure <i>Operating costs for winter control maintenance of roadways per lane kilometre maintained in winter.</i></p> <p>Objective <i>Efficient winter control operation.</i></p>	<p>Effectiveness Measure <i>Percentage of paved lane kilometres where the condition is rated as good to very good.</i></p> <p>Objective <i>Provide a paved lane system that has a pavement condition that meets municipal standards.</i></p>	
<p>Notes Factors that can influence these results include: a) The maintenance standard set by the Municipality. The Township of Ramara has a standard of plowing, sanding or salting when snow accumulations two to four inches or more. b) The number of lane kilometres of unpaved roads versus paved roads. Of the total lane kilometres within the Township of Ramara, 30.64% of them are paved. c) The amount of snowfall each season and/or the number of winter events. There were 71 winter events in 2002. Formula change for winter maintenance means measure for 2002 cannot be compared to measure for 2001.</p>	<p>Notes The information for this measure is based on data from a Road Needs Study completed in 1994.</p> <p>Although the statistic for both years are identical, the about factors are slightly different as whole numbers were required to be reported in 2002, whereas fractions were reported in 2001.</p>	

4.5 WINTER EVENT RESPONSES	
<u>Number of winter event responses that met or exceeded municipal road maintenance standards</u> x100 Total number of winter events	
2002	2001
98.59%	100.00%
<p>Effectiveness <i>Percentage of winter events where the response met or exceeded locally determined road maintenance standards.</i></p> <p>Objective <i>Provide an appropriate response to winter events.</i></p>	
<p>Notes The Township of Ramara was successful in meeting or exceeding its winter maintenance standards for each winter event in 2002, except during one event. There were 71 winter events in 2002 and 55 in 2001.</p>	

Township of Ramara • Year 2002 Report

Wastewater

6.3 OPERATING COSTS FOR WASTEWATER SYSTEM		6.4 WASTEWATER MAIN BACKUPS	
<u>Operating costs for wastewater collection, treatment and disposal</u> Total megalitres of wastewater treated		<u>Total number of backed up wastewater mains</u> Total kilometres of wastewater mains /100	
2002	2001	2002	2001
\$756.13	\$738.78	0	0
<p>Efficiency Measure Operating costs for collection, treatment, and disposal of wastewater per megalitre (Integrated System).</p> <p>A megalitre equals 1,000,000 litres or 1,000 cubic metres.</p> <p>Objective Efficient wastewater system.</p>		<p>Effectiveness Measure Number of wastewater main backups per 100 kilometres of wastewater main in a year.</p> <p>Objective Prevention of human and environmental health hazards.</p>	
<p>Notes The Township is responsible to operate and maintain two area specific sewage collection and treatment systems. The cost to operate and maintain these two systems is combined to derive the above cost per megalitre.</p>		<p>Notes There were no wastewater main backups reported in 2002 or 2001.</p>	

6.5 WASTEWATER TREATMENT BYPASS	
$\frac{\text{Estimated megalitres of untreated wastewater}}{\text{Total megalitres of wastewater, including treated and untreated}} \times 100$	
2002	2001
0.0%	0.0%
<p>Effectiveness Measures Percentage of wastewater estimated to have by-passed treatment.</p> <p>Objective Effective wastewater treatment and disposal services.</p>	
<p>Notes There were no instances in 2002 or 2001 where sanitary wastewater by-passed treatment.</p>	

Storm Water

7.1 OPERATING COSTS FOR URBAN STORM WATER MANAGEMENT
<u>Operating Costs for Urban Storm Water Management</u> Total km of Urban Drainage System
2002
\$270.67
<i>Effectiveness Measure</i> <i>Operating costs for urban storm water management (collection, treatment, and disposal) per kilometre of drainage system.</i>
<i>Objective</i> <i>Efficient storm water management.</i>
Notes New measure for 2002. The Township of Ramara is responsible for approximately 0.8 kilometres of storm drains within the Village of Brechin.

Township of Ramara • Year 2002 Report

Water Services

8.3 OPERATING COSTS FOR TREATMENT AND DISTRIBUTION

Operating costs for
treatment and distribution of drinking water
Total megalitres of drinking water treated

2002	2001
\$706.95	\$721.74

Efficiency Measure

Operating costs for the treatment and distribution of drinking water per megalitre (Integrated System).

A megalitre equals 1,000,000 litres, or 1,000 cubic metres.

Objective

Efficient treatment and distribution of water.

Notes

The Township of Ramara is responsible to operate and maintain seven area specific water treatment and distribution systems. The cost to operate and maintain these eight systems is combined to derive the above cost per megalitre.

Total megalitres treated increased by 3.28% in 2002.

8.4 BOIL WATER ADVISORIES

Summation of: number of boil water days
times the number of connections affected
Total connections in the service area

2002	2001
0	0

Effectiveness Measure

Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.

Objective

Water is safe and meets local needs.

Notes

There were no boil water advisories issued in either 2002 or 2001.

8.5 DRINKING WATER MAIN BREAKS

Number of water main breaks in the year
Total kilometres of water distribution pipe / 100

2002	2001
10.38	6.92

Effectiveness Measure

Number of water main breaks per 100 kilometres of water distribution pipe in a year.

Objective

Improve system reliability.

Notes

There is 28.9 kilometres of water main within the seven area specific water systems in 2002 and 2001. Three water main breaks were reported in 2002 and two in 2001.

Township of Ramara • Year 2002 Report

Land Use Planning

10.1 GROWTH AND SETTLEMENT PATTERN	
Number of new lots, blocks and / or units with final approval which are located within the settlement area x100 Total number of new lots, blocks and / or units with final approval within entire municipality	
2002	2001
82.61%	5.88%
Effectiveness Measure Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.	
Objective New lot creation is occurring in settlement areas.	
Notes Forty-six (46) new lots, blocks or units were created in 2002, thirty-eight (38) of which were within a settlement area. Seventeen (17) new lots, blocks or units were created in 2001, one of which was within a settlement area.	

10.2 PRESERVATION OF AGRICULTURAL LAND IN REPORTING YEAR		10.3 PRESERVATION OF AGRICULTURAL LAND (RELATIVE TO 2000)	
Hectares of land designated for agricultural purposes in the Official Plan as of December 31, 2002 X100 Hectares of land designated for agricultural purposes in the Official Plan as of January 1, 2002		Hectares of land designated for agricultural purposes in the Official Plan as of December 31, 2002 X100 Hectares of land designated for agricultural purposes in the Official Plan as of January 1, 2000	
2002	2001	2002	2001
77.153%	100.00%	77.147%	99.996%
Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses during 2002.		Effectiveness Measure Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	
Objective Preserve agricultural land.		Objective Preserve agricultural land.	
Notes There is currently 10,850 hectares (14,063 in 2001) of agricultural land within the Township of Ramara. The Township of Ramara adopted a new Official Plan in 2002, which decreased the amount of land designated Agricultural. The new area now designated Agricultural is based on OMAF's (Ontario Ministry of Agriculture and Food) definition of Agricultural.		Notes	

Township of Ramara • Year 2002 Report

Land Use Planning (cont'd)

10.4 CHANGE IN HECTARES AGRICULTURAL LAND (DURING REPORTING YEAR)		10.5 CHANGE IN AGRICULTURAL LAND (SINCE 2000)	
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.		Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	
2002	2001	2002	2001
3,213	0	3,214	0.5
<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during 2002.</p> <p>Objective Preserve agricultural land.</p>		<p>Effectiveness Measure Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.</p> <p>Objective Preserve agricultural land.</p>	
<p>Notes The Township of Ramara adopted a new Official Plan in 2002, which decreased the amount of land designated Agricultural. The new area now designated Agricultural is based on OMAF's (Ontario Ministry of Agriculture and Food) definition of Agricultural.</p>		<p>Notes</p>	