



TOWNSHIP OF RAMARA

MUNICIPAL PERFORMANCE MEASUREMENT PROGRAM

MUNICIPAL PERFORMANCE MEASURES

FOR THE YEAR ENDING DECEMBER 31, 2004

Effective for the 2000 reporting year, the Ministry of Municipal Affairs and Housing, pursuant to Section 83.1 of the Municipal Act, required all Ontario municipalities to provide information to their taxpayers on specific performance related measures.

2004 represents the fifth year of the Municipal Performance Measurement Program. There have been some additional measures added to those required to be reported on for 2004.

The 2004 results are presented in the attached report. Where comparables are available, they have been included. The new measures for 2004 do not have comparables for 2003 or prior years.

The Township of Ramara has used the Province's standard report form to release the Performance Measure information.

Further information on the Province's Municipal Performance Measurement Program may be obtained from the Ministry of Municipal Affairs and Housing website at <http://www.mah.gov.on.ca>.

Questions regarding the Township of Ramara reported measures may be directed to the Treasurer as follows:

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Brechin, Ontario L0K 1B0
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TOWNSHIP OF RAMARA
Municipal Performance Measurement Program • 2004 RESULTS

	FIR Reference	Local Government	2004	2003	2002	2001	2000
1.1	91 0203 13	Operating costs for governance and corporate management as a percentage of total municipal operating costs.	13.7%	12.4%	11.5%		

NOTES

The Township of Ramara provides centralized support for services such as payroll, accounting and information technology for all departments and boards. A centralized support model may result in a higher measurement result than a decentralized model where more costs are allocated directly to service areas.

The measure for this category reported in 2001 was based on the total cost of general government support which included program support costs. As a result, there is no 2001 comparable.

		Fire Services	2004	2003	2002	2001	2000
2.1	91 1101 13	Operating costs for fire services per \$1,000 of assessment.	\$0.50	\$0.49	\$0.47	\$0.43	

NOTES

Factors that can influence these results include:

- a) Size of the municipality and its mix of urban and rural coverage. The Township of Ramara has mainly rural areas with several urban clusters spread throughout the Township.
- b) Composition of fire services – use of paid or volunteer firefighters. The Township of Ramara provides fire protection through a volunteer firefighting force.
- c) Service level decisions made by local councils on response time and other services can affect the number of firefighters on staff and the number of fire halls and equipment levels. There are currently three fire halls servicing the Township of Ramara and approximately 57 volunteer firefighters. The firefighting force also responds to medical emergency calls and ambulance assistance requests.

		Police Services	2004	2003	2002	2001	2000
3.1	91 1202 13	Operating costs for police services per household.	\$91.49	\$98.63	\$86.31	\$106.27	
3.2	92 1258 07	Violent crime rate per 1,000 persons.	5.56	4.50	8.06	6.87	
3.3	92 1259 07	Property crime rate per 1,000 persons.	23.64	31.99	27.01	24.52	
3.4	92 1263 07	Total crime rate per 1,000 persons (Criminal Code Offences excluding traffic).*	39.74	49.52	49.40		
3.5	92 1264 07	Number of youths charged per 1,000 youths.*	15.50	20.17	13.63		

NOTES

Police services are provided on a non-contract basis by the Ontario Provincial Police.

*The formulas for total crime rate and youths charged were changed in 2002.

Roads			2004	2003	2002	2001	2000
4.1	91 2105 13	Operating costs for paved (hard top) roads per lane kilometre.*	\$584.70	\$447.99	\$668.78		
4.2	91 2106 13	Operating costs for unpaved (loose top) roads per lane kilometre.*	\$1,379.86	\$1,478.10	\$1,075.16		
4.3	91 2203 13	Operating costs for winter maintenance of roadways per lane kilometre maintained in winter.*	\$674.44	\$758.88	\$524.66		
4.4	92 2152 07	Percentage of paved lane kilometres where the condition is rated as good to very good.	70.20%	69.10%	53.75%	54.05%	
4.5	92 2251 07	Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance.	98.60%	96.20%	98.59%	100.00%	100.00%

NOTES

There are 255 paved and 453 unpaved lane kilometres that must be maintained in the Township of Ramara. Costs included in the hard top measure include: pavement patching, street sweeping and shoulder maintenance. Costs included in the loose top measure include: gravel patching and minor resurfacing, grading and scarifying and dust control.

Factors that can influence the winter maintenance results include:

- The maintenance standards set by the Municipality. The Township of Ramara has a standard of plowing, sanding or salting when snow accumulates to two to four inches or more.
- The number of lane kilometres of unpaved roads versus paved roads. Of the total lane kilometres within the Township of Ramara, 36.02% of them are paved.
- The amount of snowfall each season and/or the number of winter events. There were 69 winter events in 2004 (2003 = 78).

Data for several of these measures is based on data from a Road Needs Study completed in 2003.

*Formula change for operating costs for paved roads, unpaved roads and winter maintenance means comparison is not possible with previous years. Formulas for efficiency measures were changed in 2002.

Wastewater (Sewage)			2004	2003	2002	2001	2000
6.3	91 3105 13	Operating costs for the collection, treatment and disposal of wastewater per megalitre (Integrated System).	\$729.25	\$771.02	\$756.13	\$738.78	
6.4	92 3154 07	Number of wastewater main backups per 100 kilometres of wastewater main in a year.	0.00	0.00	0.00	0.00	
6.5	92 3155 07	Percentage of wastewater estimated to have by-passed treatment.	0.00%	0.00%	0.00%	0.00%	

NOTES

The Township is responsible to operate and maintain two area specific sewage collection and treatment systems. The cost to operate and maintain these two systems is combined to derive the above cost per megalitre

Storm Water			2004	2003	2002	2001	2000
7.1	91 3203 13	Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system.*	\$915.00	\$148.75			

NOTES

The Township of Ramara is responsible for approximately 0.8 kilometres of storm drains within the Village of Brechin.

*For both measures, the calculation of the number of kilometres of drainage system was changed in 2003 to include connections and catchbasins. Comparison with 2002 is not possible unless results for 2002 are recast.

Measures are reported by municipalities with a separate storm water system.

Drinking Water			2004	2003	2002	2001	2000
8.3	91 3305 13	Operating costs for the treatment and distribution of drinking water per megalitre (Integrated System).	\$1,081.62	\$814.54	\$706.95	\$721.74	
8.4	92 3355 07	Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect.	0.00	0.26	0.00	0.00	
8.5	92 3356 07	Number of water main breaks per 100 kilometres of water distribution pipe in a year.	6.90	10.38	10.38	6.92	

NOTES

The Township of Ramara is responsible to operate and maintain seven area specific water treatment and distribution systems. The cost to operate and maintain these systems is combined to derive the above cost per megalitre.

Total megalitres treated decreased by 17.86% in 2004.

There is 28.9 kilometres of water main within the seven area specific water systems in 2004 and 2003. Two water main breaks were reported in 2004 and three in 2003.

Parks and Recreation			2004			
10.1	91 7101 13	Operating costs for parks per person.	\$21.76			
10.2	91 7201 13	Operating costs for recreation programs per person.	\$5.13			
10.3	91 7301 13	Operating costs for recreation facilities per person.	\$20.76			
10.4	91 7302 13	Operating costs for parks, recreation programs and recreation facilities per person (Subtotal).	\$47.65			
10.5	92 7255 07	Total participant hours for recreation programs per 1,000 persons.*	2,584.75			
10.6	92 7151 05	Hectares of open space.	49			
10.6	92 7151 07	Hectares of open space per 1,000 persons.	5.677			
10.7	92 7152 05	Total kilometres of trails.	3			
10.7	92 7152 07	Total kilometres of trails per 1,000 persons.	0.348			
10.8	92 7355 05	Square metres of recreation facility space.	2,038			
10.8	92 7355 07	Square metres of recreation facility space per 1,000 persons.	236.126			

NOTES

Parks and recreation measures were introduced in the 2004 Financial Information Return.

*The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.

Libraries			2004			
11.1	91 7401 13	Operating costs for libraries per person.	\$25.88			
11.2	91 7402 13	Operating costs for libraries per use.	\$3.21			
11.3	92 7460 07	Library uses per person.	8.06			
11.4	92 7461 07	Electronic library uses as a percentage of total library uses.	5.68%			
11.5	92 7462 07	Non-electronic library uses as a percentage of total library uses.	94.32%			

NOTES

Library measures were introduced in the 2004 Financial Information Return.

Land Use Planning			2004	2003	2002	2001	2000
12.1	92 8154 07	Percentage of new lots, blocks and/or units with final approval which are located within settlement areas.	11.10%	36.10%	82.60%	5.90%	
12.2	92 8163 07	Percentage of land designated for agricultural purposes which was not re-designated for other uses during the reporting year`.	100.00%	100.00%	77.20%	100.00%	
12.3	92 8164 07	Percentage of land designated for agricultural purposes which was not re-designated for other uses relative to the base year of 2000.	77.10%	77.10%	77.10%	99.996%	
12.4	92 8165 07	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during the reporting year.	0	0	3,213	0	
12.5	92 8166 07	Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000.	3,214	3,214	3,214	0.5	

NOTES

There is currently 10,850 hectares (14,064 on January 1, 2000) of agricultural land within the Township of Ramara. The Township of Ramara adopted a new Official Plan in 2002, which decreased the amount of land designated Agricultural. The new area now designated Agricultural is based on OMAF's (Ontario Ministry of Agriculture and Food) definition of Agricultural.