

MUNICIPAL WATER NEWS

SPRING 2022

**Ask us about
Pre-Authorized
Payments**

HOW CAN I PAY?

Cheque

- Make Cheques Payable to "**Township of Ramara.**"
- Write your account number on the front of the cheque.
- Cheques can be mailed, dropped off or paid in person at office.

Payments are recorded the date it is received not the date it is mailed.

Online/ Telephone

- Set up payment through financial institution.
- Search for "Ramara" for payee.
- Use account number on the bill for your utility account.

Credit Card

- Visit www.ramara.ca/payabill
- Click Credit Card Payments
- Click Pay Your Utilities bill
- Use account number for your utility account.
- Follow prompts
- Fees will apply for credit card payment

Cash/Debit

- Pay in person at 2297 Highway 12, Brechin.

BILLING

PLEASE NOTE that if we cannot get a read from your meter and you get an estimated bill, you will be notified by letter in your bill that an appointment is needed to fix the problem. **IF YOU DO NOT CALL** for an appointment before the recommended date, **INCREASED BASE FEES** will be applied to your account until an appointment is scheduled to fix the problem.

2022 QUARTERLY WATER AND SEWER BASE RATES AND CONSUMPTION CHARGE

	WATER				
	SERVICE SIZE				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant	\$122.22				
Metered Service	\$122.22	\$171.11	\$220.00	\$354.44	\$1,344.42
*Non-metered Service	\$366.66				
Plus water consumption charged at \$2.64 per cubic meter.					
	SEWER				
	SERVICE SIZE				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant					
Metered Service	\$162.71	\$227.80	\$292.89	\$471.87	\$1,789.86
*Non-metered Service	\$488.13				
Sewer usage charged at \$3.37 per cubic meter (of water usage).					

DID YOU KNOW?

DON'T REMOVE YOUR WATER METER

Unless authorized by the Township, property owners are prohibited to remove their water meter from their property. If your meter needs to be winterized, a licensed plumber can do that without removing the meter from the property.



SEWER USE BYLAW

As outlined in Bylaw 2019.38, **no owner** shall connect a drain, storm water leaders, downspouts, foundation drains and/or sump pumps to a sanitary sewer shall. Owners found guilty of this offense will be fined.

NEED YOUR WATER ON?

If you went away this winter, a licensed operator can turn the water off at the curb stop for \$50.00 that will be billed on the next billing cycle. To turn it back on in the spring, an additional cost of \$50.00 will be billed. To **book an appointment**, please contact **OCWA** at **705-484-5600**.

SELLING YOUR HOME

If you are selling your home, **please ensure that your lawyer contacts the municipal office** to provide pertinent information such as closing date, new owners contact information and arrange for a final read of your water meter. Please note a \$50 fee will apply and will be paid by vendor.

RAMARA NEWS



PAPERLESS BILLING

Go Paperless! Sign up today to receive a PDF version of your utility (water and sewer) directly to your email account. Your eBill will look exactly the same as your current bill. Sign up today at ramara.ca/paperless. Please note that email addresses must be the same if you apply for paperless billing for both your tax and utility bill.

SUBSCRIBE

Subscribe to email alerts and never miss an update. Subscribe to news and notices, media release, council highlights, Ramara's Monthly Bulletin, Community calendar and more. Subscribe today at www.ramara.ca/subscribe.

INTERACTIVE ZONING LAYER

The Township of Ramara has launched its new online interactive Zoning look-up map to help residents and businesses with their land use needs. Visit our website at www.ramara.ca/planning to learn how to use this new feature.

PLEASE DON'T FLUSH

Please do not flush wipes, personal hygiene products or other items labelled 'flushable' down the toilet. These items cause damage to the sewer and can cause sewer backups.

Have a complaint?

Submit it online using our 'Report a Concern' form at www.ramara.ca



Follow us on @Ramaratwp on Facebook, Instagram and Twitter first access to news and information.



Visit the Township website at www.ramara.ca for up to date information on changes to services and programs.



Contact Us - Billing

Phone - 705-484-5374 ext. 221

Email - alee@ramara.ca

Contact Us - General

Phone - 705-484-5374 ext. 285

Email - dmarks@ramara.ca