

# MUNICIPAL WATER NEWS

## SPRING 2023

### HOW CAN I PAY?

**Ask us about  
Pre-Authorized  
Payments**



#### Cheque

- Make Cheques Payable to "**Township of Ramara.**"
- Write your account number on the front of the cheque.
- Cheques can be mailed, dropped off or paid in person at office.

**Payments are recorded the date it is received not the date it is mailed.**



#### Online/ Telephone

- Set up payment through financial institution.
- Search for "Ramara" for payee.
- Use account number on the bill for your utility account.



#### Credit Card

- Visit [www.ramara.ca/payabill](http://www.ramara.ca/payabill)
- Click Credit Card Payments
- Click Pay Your Utilities bill
- Use account number for your utility account.
- Follow prompts
- Fees will apply for credit card payment



#### Cash/Debit

- Pay in person at 2297 Highway 12, Brechin.

### BILLING

**PLEASE NOTE** that if we cannot get a read from your meter and you get an estimated bill, you will be notified by letter in your bill that an appointment is needed to fix the problem. **IF YOU DO NOT CALL** for an appointment before the recommended date, **INCREASED BASE FEES** will be applied to your account until an appointment is scheduled to fix the problem.

#### 2023 QUARTERLY WATER AND SEWER BASE RATES AND CONSUMPTION CHARGE

	WATER				
	SERVICE SIZE				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant	\$127.16				
Metered Service	\$127.16	\$178.02	\$228.89	\$368.76	\$1,398.73
*Non-metered Service	\$381.48				
Plus water consumption charged at \$2.75 per cubic meter.					
	SEWER				
	SERVICE SIZE				
Property	Less than 1"	1"	1.5"	2"	3"
Vacant					
Metered Service	\$176.10	\$246.53	\$316.98	\$510.68	\$1,937.08
*Non-metered Service	\$528.30				
Sewer usage charged at \$3.67 per cubic meter (of water usage).					

# DID YOU KNOW?

## DON'T REMOVE YOUR WATER METER

Unless authorized by the Township, property owners are prohibited to remove their water meter from their property. If your meter needs to be winterized, a licensed plumber can do that without removing the meter from the property.

## SEWER USE BYLAW

As outlined in Bylaw 2019.38, **no owner** shall connect a drain, storm water leaders, downspouts, foundation drains and/or sump pumps to a sanitary sewer shall. Owners found guilty of this offense will be fined.

## SELLING YOUR HOME

If you are selling your home, **please ensure that your lawyer contacts the municipal office** to provide pertinent information such as closing date, new owners contact information and arrange for a final read of your water meter. Please note a \$50 fee will apply and will be paid by vendor.

## ANNUAL DRINKING WATER SUMMARY REPORTS

The 2022 Annual Drinking Water Reports have been completed and are available! Residents can view the reports online at [www.ramara.ca/drinking-water-reports](http://www.ramara.ca/drinking-water-reports) or in person at the Township Administration Office located at 2297 Highway 12, Brechin, Ontario.

## RAMARA NEWS

### PAPERLESS BILLING

**Go Paperless!** Sign up today to receive a PDF version of your utility (water and sewer) directly to your email account. Your eBill will look exactly the same as your current bill. Sign up today at [www.ramara.ca/paperless](http://www.ramara.ca/paperless). Please note that email addresses must be the same if you apply for paperless billing for both your tax and utility bill.

### STAY INFORMED

Always stay informed on projects, news and information! Learn about our monthly bulletin, community information system, Council highlights, email alerts are more.

Visit [www.ramara.ca/stayinformed](http://www.ramara.ca/stayinformed).

### PRE-AUTHORIZED PAYMENT (PAP)

Never miss a payment with Pre-Authorized Payment! Enroll today to have your utility bill payments automatically withdrawn from your bank or financial institution. Learn more at [www.ramara.ca/PAP](http://www.ramara.ca/PAP).

### PLEASE DON'T FLUSH

Please do not flush wipes, personal hygiene products or other items labelled 'flushable' down the toilet. These items cause damage to the sewer and can cause sewer backups.



## REPORT IT

Do you have a concern or a complaint? Report it online using our online form. Visit [www.ramara.ca/reportit](http://www.ramara.ca/reportit)



Follow us on **@Ramaratwp** on Facebook, Instagram and Twitter first access to news and information.



Visit the Township website at [www.ramara.ca](http://www.ramara.ca) for up to date information on changes to services and programs.



#### Contact Us - Billing

Phone - 705-484-5374 ext. 221

Email - [alee@ramara.ca](mailto:alee@ramara.ca)

#### Contact Us - General

Phone - 705-484-5374 ext. 285

Email - [dmarks@ramara.ca](mailto:dmarks@ramara.ca)