

# Municipal Water News



## How can I pay?

### Online/Telephone

- Set up payment through financial institution.
- Search for "Ramara" for payee.
- Use account number on the bill for your utility account.

### Credit Card

- Visit [www.ramara.ca/PayABill](http://www.ramara.ca/PayABill)
- Click Credit Card Payments.
- Click Pay Your Utilities bill.
- Use account number for your utility account.
- Follow prompts. Fees will apply for credit card payment.

### Cash/Debit

Pay in person at the Township Administration Building, located at 2297 Highway 12, Brechin.

### Cheque

- Make cheques payable to "Township of Ramara."
- Write your account number on the front of the cheque.
- **Due to the current postal strike, please don't mail cheques at this time.** Cheques can be dropped off, or paid in person at office.
- Payments are recorded on the date it is received.

## Billing

### Why did I get an estimated bill?

If we cannot read your meter, you will receive an estimated bill and a letter notifying you that an appointment is needed to fix the problem.

**IF YOU DO NOT CALL** for an appointment before the recommended date, **INCREASED BASE FEES** will be applied to your account until an appointment is scheduled to fix the problem.

[Scan the QR Code for more information.](#)



### Paperless Billing

Sign up and you will receive a PDF version of your utility (water and sewer) bill delivered directly to your email account. The eBill will look exactly the same as your current paper bill.

[Scan the QR Code to sign up today!](#)



## Did you know?

### Going Away for the Winter or Have a Seasonal Cottage?

The Township can turn off the water for you at the curb in the fall, and turn it back on in the spring when you return. Someone is required to be at the premises during this service. Fees are in accordance with the latest Fees and Charges Bylaw.

To book an appointment, please contact OCWA at 705-484-5600.

**Remember, property owners are responsible for maintaining the private plumbing system within your home, including the water meter.**

If you don't turn off your water but plan to be away in the fall or winter, consider these tips:

- Disconnect and drain outdoor hoses to prevent freezing.
- Insulate exposed pipes in unheated areas such as basements, crawlspaces, and garages.
- Leave a trickle of water running in taps during extreme cold to help prevent pipes from freezing.
- Keep the heat on in your home at a safe level to avoid frozen plumbing.
- Ask a trusted person to check on your home regularly while you are away.
- Ensure your water meter is protected from freezing temperatures.

For more information visit [www.ramara.ca](http://www.ramara.ca).

## Notice

### Notice to Consumers of Ramara Municipal Drinking Water

Provincial water regulations require that sodium concentrations in municipal drinking water be tested every five years and reported to the Medical Officer of Health when sodium levels exceed 20 mg/L.

In August, the following drinking water systems in Ramara were tested and showed the ranges of sodium concentrations listed.

#### What does this mean?

Sodium is a common element in the natural environment and is often found in both food and drinking water.

For most healthy individuals, the sodium levels detected in these systems are not a concern.

For individuals on sodium-restricted diets due to certain health conditions, these levels may be of concern and should be reviewed with a health care provider.

If you have questions about personal health risks related to sodium in drinking water, please consult your health care practitioner.

For general questions about sodium concentrations in municipal drinking water, please contact the Simcoe Muskoka District Health Unit at 1-877-721-7520.

Additional information regarding sodium in drinking water is available from the Simcoe Muskoka District Health Unit and the Government of Canada.

Drinking Water System	Sodium Result Ranges (mg/L)
Bayshore Village DWS	27.9 – 28.7 mg/L
Brechin Lagoon City	39.3 – 40.0 mg/L
Davy Dr. DWS	23.4 – 25.3 mg/L
South Ramara DWS	37.5 - 39.6 mg/L
Val Harbour DWS	23.9 – 24.2 mg/L
Park Lane Cres. DWS	66.1 – 74.2 mg/L



## Have you signed up?

### Utilities Pre-Authorized Payment Plan

The Township's Pre-Authorized Payment (PAP) Plan makes it easier to pay your utility bills. You can choose from a 12-month or quarterly installment plan.

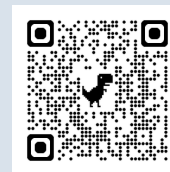
**Note: After signing up, it takes three weeks for a user to become part of the program.**

Scan the QR code to learn more about the program and access to the online registration form. Register online, in person, or by email.



### Stay Informed

Stay informed about the latest happenings in the township! Scan the QR code and visit our



Stay Informed page to find out how you can sign up for Alertable, get updates on projects, news, alerts, and other important information.

Subscribe now to receive these updates directly in your email inbox.

## Contact Us



Billing



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