

# Municipal Water News

 **Spring 2026**

## How can I pay?

### Online/Telephone

- Set up payment through financial institution.
- Search for "Ramara" for payee.
- Use account number on the bill for your utility account.

### Credit Card

- Visit [ramara.ca/PayABill](http://ramara.ca/PayABill)
- Click Credit Card Payments.
- Click Pay Your Utilities Bill.
- Use account number for your utility account.
- Follow prompts. Fees will apply for credit card payment.

### Cash/Debit

Pay in person at the Township Administration Building, located at 2297 Highway 12, Brechin.

### Cheque

- Make cheques payable to "Township of Ramara."
- Write your account number on the front of the cheque.
- Cheques can be mailed, dropped off, or paid in person at office.
- Payments are recorded on the date it is received, not the date it is mailed.

## Billing

### Why did I get an estimated bill?

If we cannot read your meter, you will receive an estimated bill and a letter notifying you that an appointment is needed to fix the problem.

**IF YOU DO NOT CALL for an appointment before the recommended date, INCREASED BASE FEES will be applied to your account until an appointment is scheduled to fix the problem.**

[Scan the QR Code for more information.](#)



### Paperless Billing

Sign up and you will receive a PDF version of your utility (water and sewer) bill delivered directly to your email account. The eBill will look exactly the same as your current paper bill.

[Scan the QR Code to sign up today!](#)



## Did you know?

### Provincial Infrastructure Grant:

In January 2026, the Township of Ramara received \$30 million in funding from the Province of Ontario through the Municipal Housing Infrastructure Program – Health and Safety Water Stream to support major water and wastewater infrastructure improvements. This funding represents approximately 73% of the total project cost, with the Township contributing just over \$11 million (27%), for a total investment of approximately \$41 million in local infrastructure.

Funded projects include:

- **Bayshore Village Wastewater System Upgrades:** Replacement of existing spray fields with a modern tile bed system to improve performance and environmental protection.
- **Lagoon City and Brechin Water System Upgrades:** Improvements to the water treatment plant to address operational challenges and support reliable service and future growth.
- **Lagoon City and Brechin Wastewater System Upgrades:** Upgrades to aging infrastructure to modernize treatment processes, increase capacity, and improve phosphorus removal.
- **South Ramara Distribution System Expansion:** Expansion of the water distribution system to provide reliable, safe drinking water to homes without current access.

While this funding does not directly reduce current rates, it helps offset significant capital costs and will assist in managing long-term financial pressures on the system. A comprehensive water and wastewater rate review is also planned, with results expected to be presented to Council in the fall. The review will consider future costs and the impact of this funding on rates. For more information regarding water/wastewater rates, visit [ramara.ca/WaterRates](http://ramara.ca/WaterRates).

## 2026 Water and Wastewater Rates

Water and wastewater rates were updated for 2026 as part of the 2026 Budget process. A full listing of the 2026 rates was included in the Winter 2026 bill mailing. This current bill reflects the new 2026 rates now in effect. The complete rate schedule can be found on the Township website at [ramara.ca/WaterRates](http://ramara.ca/WaterRates).



## 2026 Projects

### Water and Wastewater System Improvements

The Township is committed to providing reliable and safe water and wastewater services. Here are a few updates on current and upcoming projects in our community:

**Wastewater Treatment Facility 202 (Bayshore Village) project:** This project replaces end-of-life spray field infrastructure associated with lagoon treatment and transitions to a modern tile bed system. By moving to tile beds, Ramara is strengthening the system, improving reliability, regulatory compliance, and environmental protection.

**Ongoing Pump Refurbishments:** Several pumps at other water treatment plants are currently being refurbished to maintain reliable operations. This work is expected to be completed by the end of the year, with little to no disruption to service.

**Generator Review:** The Township is conducting a comprehensive review and inventory of all generators, including both fixed and portable units. This assessment will consider factors such as size, age, and condition to help plan for future upgrades and ensure continued system reliability.

**Water Treatment Facility 103 (South Ramara):** The Township is undertaking improvements to the pump house to enhance energy efficiency and update health and safety systems as part of ongoing facility upgrades.

## Ramara News

### Annual Drinking Water Summary Reports

The 2025 Annual Drinking Water Reports have been completed and are available to view.

View the reports online or in person at the Township Administration Building located at 2297 Highway 12, Brechin.

Scan the QR code or contact us to learn more.










### Questions?

Do you have questions about water and wastewater rates? Find answers to frequently asked questions on the Township of Ramara website at [ramara.ca/WaterRates](http://ramara.ca/WaterRates).



Our Water & Wastewater FAQ explains how rates are set, how your bill is calculated, and how your fees support safe, reliable water and wastewater services in our community.

## Contact Us

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